

Delegated Decisions by Cabinet Member for Policy Coordination

Monday, 10 February 2014 at 12.00 pm County Hall, New Road, Oxford

Items for Decision

The items for decision under individual Cabinet Members' delegated powers are listed overleaf, with indicative timings, and the related reports are attached. Decisions taken will become effective at the end of the working day on 18 February 2014 unless called in by that date for review by the appropriate Scrutiny Committee.

Copies of the reports are circulated (by e-mail) to all members of the County Council.

These proceedings are open to the public

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Peter G. Clark County Solicitor

January 2014

Contact Officer:

Deborah Miller Tel: (01865) 815384; E-Mail: deborah.miller@oxfordshire.gov.uk

Note: Date of next meeting: 10 March 2014

If you have any special requirements (such as a large print version of these papers or special access facilities) please contact the officer named on the front page, but please give as much notice as possible before the meeting.

Items for Decision

1. Declarations of Interest

2. Questions from County Councillors

Any county councillor may, by giving notice to the Proper Officer by 9 am two working days before the meeting, ask a question on any matter in respect of the Cabinet Member's delegated powers.

The number of questions which may be asked by any councillor at any one meeting is limited to two (or one question with notice and a supplementary question at the meeting) and the time for questions will be limited to 30 minutes in total. As with questions at Council, any questions which remain unanswered at the end of this item will receive a written response.

Questions submitted prior to the agenda being despatched are shown below and will be the subject of a response from the appropriate Cabinet Member or such other councillor or officer as is determined by the Cabinet Member, and shall not be the subject of further debate at this meeting. Questions received after the despatch of the agenda, but before the deadline, will be shown on the Schedule of Addenda circulated at the meeting, together with any written response which is available at that time.

3. Petitions and Public Address

4. Extension of the Authorisation for the Birmingham City Council Illegal Money Lending Team to Operate in Oxfordshire (Pages 1 - 4)

Forward Plan Ref: 2013/181 Contact: Richard Webb, Trading Standards & Community Safety Manager Tel: (01865) 815791

Report by Director for Social & Community Services (CMDPC4).

Birmingham City Council Trading Standards Service operates an Illegal Money Lending Team funded by central Government. The purpose of this team is to investigate allegations of illegal money lending activity, establish if illegal activity is being pursued and, if so, to take enforcement action against those persons carrying on this activity. The team is staffed with specialist officers and has proved effective in tackling illegal money lending activity and in supporting victims.

For the Illegal Money Lending Team to operate outside of Birmingham it is necessary to delegate to Birmingham City Council authority to enforce the Consumer Credit Act 1974 in Oxfordshire. In November 2009 the Cabinet Member for Safer and Stronger Communities agreed to delegate authority for enforcement of the Consumer Credit Act 1974 to Birmingham City Council. An agreement was entered into with Birmingham City Council to enable the Illegal Money Lending Team to operate in Oxfordshire. This agreement was for a period of two years. An extension of the agreement for a further two years was approved in 2011. Therefore, a further delegation of authority is necessary if the team is to continue to operate in Oxfordshire.

This report summarises the background to Birmingham City Council's Illegal Money Lending Team and the work undertaken in Oxfordshire by this team alongside the Trading Standards Service. The paper requests authorisation for the arrangement with Birmingham City Council to be extended.

The Cabinet Member for Policy Coordination is RECOMMENDED to agree:

- (a) to continue the delegation of the function of the enforcement of Part III of the Consumer Credit Act 1974 to be carried out in Oxfordshire by Birmingham City Council and to delegate the power of prosecution to Birmingham City Council for any matters associated with or discovered during an investigation by the illegal money lending team;
- (b) that authority be delegated to the Trading Standards and Community Safety Manager to enter into a further agreement with Birmingham City Council on behalf of Oxfordshire County Council to enable the Illegal Money Lending Team to operate in Oxfordshire and to make minor alterations to this agreement if required.

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Division(s): N/A

CABINET MEMBER FOR POLICY COORDINATION -19 FEBRUARY 2014

AUTHORISATION FOR THE BIRMINGHAM CITY COUNCIL ILLEGAL MONEY LENDING TEAM TO OPERATE IN OXFORDSHIRE

Report by Director of Social and Community Services

Introduction

1. This report seeks approval for Oxfordshire County Council to extend the authorisation which enables Birmingham City Council to investigate and institute proceedings against illegal money lenders operating within Oxfordshire.

Background

- 2. The primary legislation governing the consumer credit industry is the Consumer Credit Act 1974. The Trading Standards Service enforces this Act in each Local Authority area. The Act is based on a licensing system and all consumer credit and consumer hire businesses operating in the UK (with certain exemptions) must possess an appropriate licence issued by the Office of Fair Trading (OFT). The OFT must be satisfied that an applicant for a Consumer Credit Licence is a fit and proper person before issuing that person with a licence to trade.
- 3. To operate a consumer credit business without being licensed is a criminal offence and carries a maximum penalty of £5,000 and/or up to two years imprisonment. Licences can be revoked where it can be established that the licensee has acted inappropriately. Warnings and conditions can be added to the licence where necessary.
- 4. Illegal money lending covers a range of activities, from persons that are actually licensed but are acting unlawfully, to the extreme of a person offering cash loans without being licensed at all (Loan Sharks). Loan Shark activity is characterised by deliberate criminal fraud, with extortionate rates of interest on loans that mean borrowers face demands for payment of thousands of pounds more than they borrowed and can often never pay off the loans. Borrowers who fail to pay or refuse to pay can be subject to intimidation, theft, forced prostitution and extreme physical violence.
- 5. An Illegal Money Lending Team was established within Birmingham Trading Standards as a pilot project in England. This was one of only two pilot teams in Great Britain; the other pilot area being Glasgow and covering Scotland. The remit of the team is to investigate illegal money lending activity, establish

if a problem exists and, if so, bring to justice those persons carrying on this activity. The team is made up of highly experienced investigators with a broad range of backgrounds and investigative skills.

- 6. The scheme, initially working across the midlands, has been extended to cover the North West, East of England, South East and Yorkshire and Humber areas. The team are wholly funded by the Department for Business, Innovation and Skills (BIS). There is no cost to local authorities that authorise this team to operate in their local area.
- 7. In November 2009 authority to enforce the Consumer Credit Act 1974 in Oxfordshire was delegated to Birmingham City Council. A project was commenced in January 2010 to raise awareness of the dangers of illegal money lending and the existence of a confidential hotline for victims to use.
- 8. Since the launch of the initiative a range of awareness raising activities have been carried out. These activities have focussed on ensuring organisations working with at risk communities are alert to the signs of possible illegal money lending and the services the Illegal Money Lending Team can offer. Other activities have sought to raise awareness with at risk communities. In addition, information about loan sharks has been included on the County Council's website and has been provided at more general community events by the Council's Trading Standards team.
- 9. In the time that the Illegal Money Lending Team has been authorised to work in Oxfordshire, one report of loan shark activity has led to enforcement action. The report was investigated by the Illegal Money Lending Team and illegal money lending was confirmed to be taking place. Enforcement action followed by the Birmingham City Council team and this action was effective in stopping the illegal practice.
- 10. Nationally, up to the end of December 2012, work undertaken by the Illegal Money Lending Team resulted in-
 - (a) Over 700 illegal money lenders being arrested
 - (b) Over £41 million of illegal debts being written off (money victims would have paid back to illegal lenders if the Team had not acted)
 - (c) Over 293 prosecutions being secured, resulting in prison sentencing totalling over 176 years
 - (d) Over 22,000 victims of loan sharks being helped including some of the most hard to reach individuals
 - (e) Over 2500 victims being referred to alternate (legal) sources of financial support
- 11. The benefit that this team can bring to Oxfordshire is significant. Oxfordshire Trading Standards Service, like most local authorities, is not able to provide the level of specialist resource to deliver this function. This is an excellent example of how sharing resources on specific issues can bring benefits that would otherwise unavailable to provide support to vulnerable consumers and to tackle illegal activity.

Delegation

- 12. It is proposed that the delegation and agreement be extended until 31st March 2017 with a view to considering extending the arrangement if this is appropriate at that time.
- 13. This delegation does not prevent Oxfordshire County Council's Trading Standards Service from undertaking functions under the Consumer Credit Act 1974.

Legal Considerations

- 14. By virtue of Section 161 of the Consumer Credit Act 1974, it is the duty of each 'local weights and measures authority' to enforce the provisions of the Act within their local authority boundary. This is an executive function for the purposes of the Local Government Act 2000 and the Local Authorities (Functions and Responsibilities) (England) Regulations 2000 and therefore it is necessary for Cabinet as the executive to formally delegate this function to Birmingham City Council under Section 13 and 19 of the Local Government Act 2000 and the Local Authorities (Arrangements for the Discharge of Functions) (England) Regulations 2000. Birmingham City Council is also required to formally accept the delegation.
- 15. Any investigations or prosecutions will be undertaken by Birmingham City Council with no liability for costs to Oxfordshire County Council.

Financial and Staff Implications

16. There are no financial implications for Oxfordshire County Council as a result of this proposal. All major costs of the project are met by central Government. Incidental costs in providing a work base for officers operating in Oxfordshire if necessary for specific operations will be contained within the Trading Standards Service budget. Other than costs of printing leaflets and similar items and attending talks and presentations there have been no costs incurred as a result of the team's activities in Oxfordshire to date.

Conclusions

- 17. This proposal, if agreed, will enable Oxfordshire Trading Standards Service to continue to have access to a team of highly trained experts from the IMLT. This will contribute to delivery of the County Council priority to provide for Healthy and Thriving Communities.
- 18. This area of law enforcement requires specialist resources, expertise, techniques and facilities which Oxfordshire Trading Standards Services would not otherwise have access to. Members of the IMLT include officers with high-level training and expertise in surveillance techniques as well as security

operations. The team includes, amongst others, ex-police officers and security services personnel.

19. The recommendations will support performance of the Authority's duty in relation to enforcement of the provisions of the Consumer Credit Act 1974.

RECOMMENDATION

- 20. The Cabinet Member for Policy Coordination is RECOMMENDED to agree:
 - (a) to continue the delegation of the function of the enforcement of Part III of the Consumer Credit Act 1974 to be carried out in Oxfordshire by Birmingham City Council and to delegate the power of prosecution to Birmingham City Council for any matters associated with or discovered during an investigation by the illegal money lending team;
 - (b) that authority be delegated to the Trading Standards and Community Safety Manager to enter into a further agreement with Birmingham City Council on behalf of Oxfordshire County Council to enable the Illegal Money Lending Team to operate in Oxfordshire and to make minor alterations to this agreement if required.

JOHN JACKSON

Director for Social and Community Services

Background papers: Nil.

Contact Officer: Richard Webb, Trading Standards and Community Safety Manager, (01865) 815791

January 2014